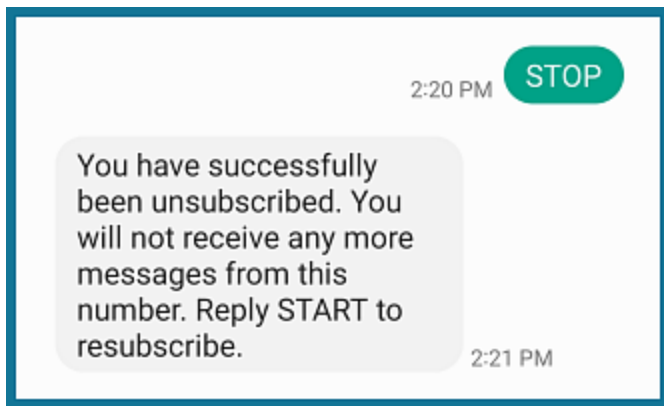

Opting Out of Receiving Text Messages from Unified Operations Communication

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If parents/guardians do not wish to receive text messages from Unified Operations Communication (UOC), they can text the word **STOP**.

Please note that there are some other keywords/phrases that parents/guardians can use to opt out: **Unsubscribe, Wrong number, Stop texting me, Don't text me again, Quit, End, Cancel, Unsubscribe**. In addition, if a parent/guardian responds using certain “inappropriate language” keywords, this may also result in them opting out.

After the parent/guardian texts the word **STOP**, they should receive a response similar to the following:



Other Important Points About Opting Out

- Opting out applies to SMS/text messages parents/guardians receive from UOC.
- Parents/guardians opt out on a school-by-school basis. If a parent/guardian has children at multiple schools, they would need to opt out for each separate school site.
- To opt out of receiving email messages from UOC, please contact your school site.

Opting In to Receive Text Messages from Unified Operations Communication

On occasion, a parent/guardian may need to Opt In again, if they have previously Opted Out. If a parent/guardian needs to opt back in, they need to send a text message to the number used by UOC. The parent/guardian can text the word **START** to begin receiving text messages from UOC again.

After the parent/guardian texts the word **START**, they should receive a response similar to the following:

